

# Coronavirus (COVID 19) – important customer update (19 March 2020)

Awarding Body Statement.

The logo for NCFE, consisting of the lowercase letters 'ncfe.' in a white, sans-serif font, centered on a purple rectangular background.

## **Coronavirus (COVID 19) – important customer update (19 March 2020)**

Following the most recent government announcement, we wanted to provide you with a further update in response to the Secretary of State's decision to close schools and colleges, and not hold exams this summer in the interests of everyone's health and wellbeing.

We understand that you and your organisation will have many queries about next steps - the continuation of your learners' progress and what will happen about their assessments. We are in discussions with government, key regulators including Ofqual and will be sending out a further communication on Friday afternoon to provide more details.

All of our latest information, guidance and FAQs are published on our [dedicated web page](#) which is being updated several times a day.

We recognise that these are extraordinary times and we appreciate your support and patience.

Kind regards,

**David Gallagher**  
CEO, NCFE